



HOMELESS SERVICES IN BERKELEY

MARCH 28, 2017

CITY COUNCIL WORKSESSION

PRESENTATION AGENDA

- ❑ Homeless System Pre-Hub
- ❑ Homeless System Post-Hub
- ❑ Update on 1st year of operations for the Hub
- ❑ Opportunities to further improve services

HUD DEFINITIONS

LITERALLY HOMELESS

- Living in place not meant for human habitation
- Living in shelters, transitional housing, and hotels and motels
- Exiting an institution (<90 days) and literally homeless prior

CHRONICALLY HOMELESS

- Literally homeless for 12 months continuously or 4 occasions in the last 3 years totaling 12 months
- Must have a disabling condition (long and continuing duration)

HOMELESS SERVICES IN BERKELEY SUPPORTED BY THE CITY



Basic Services

- Meals
- Drop-In Centers
- Showers



Permanent Supportive Housing

- Shelter Plus Care + Square One (294)
- Case Management Support (410)



Emergency Shelter

- Single Men/Women (140)
- Families (34)
- Transition-Age Youth (30)
- Winter Storm Shelter (130)



Rapid Re-Housing

- Short-term (12-month) rental subsidies for 20 clients



Transitional Housing

- Single Men/Women (19)
- Families (65)
- Transition Age Youth (18)



Alcohol and Drug Treatment

- Residential Treatment
- Daytime services



Homeless Outreach

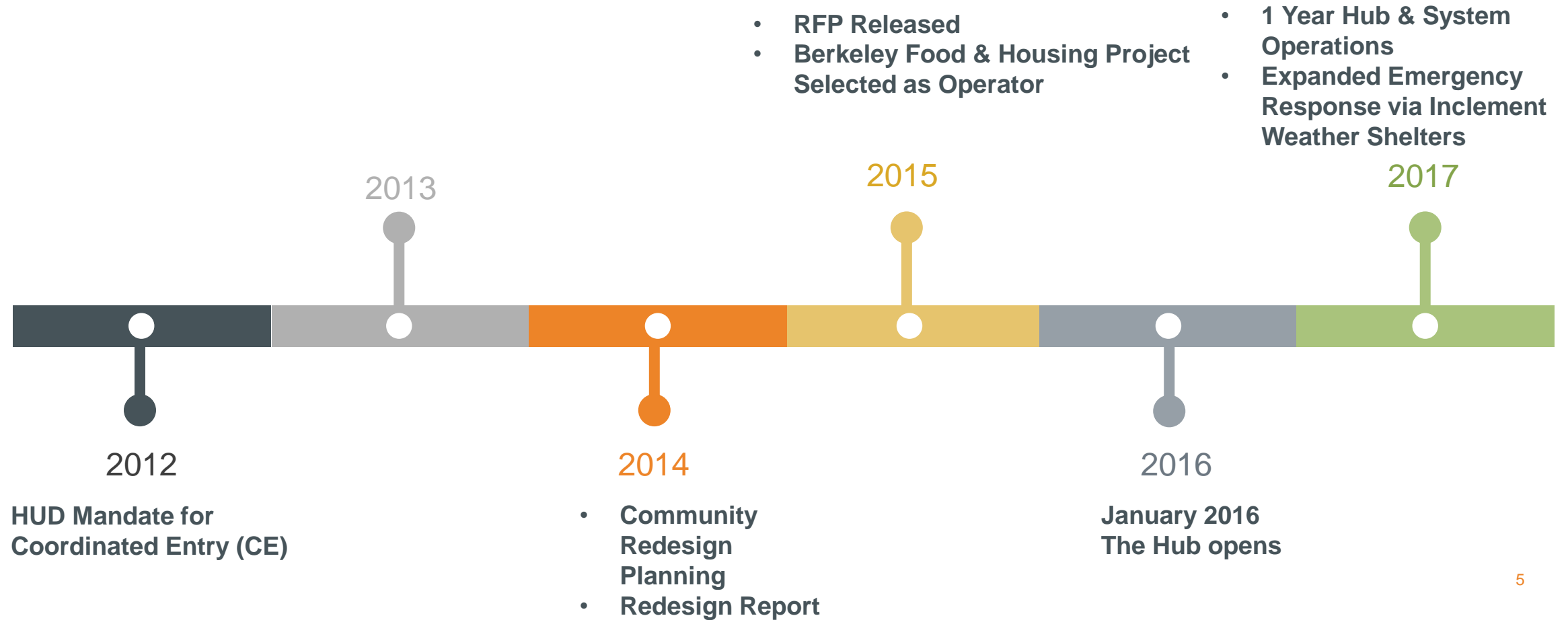
- Hub
- Mental Health
- YEAH!



Other Services

- Domestic Violence Groups
- Representative Payee
- Benefits Advocacy

TIMELINE





HOMELESS SYSTEM PRE- HUB



2015 BERKELEY POINT IN TIME SURVEY

Total Literally Homeless = 834 people

Unsheltered homeless

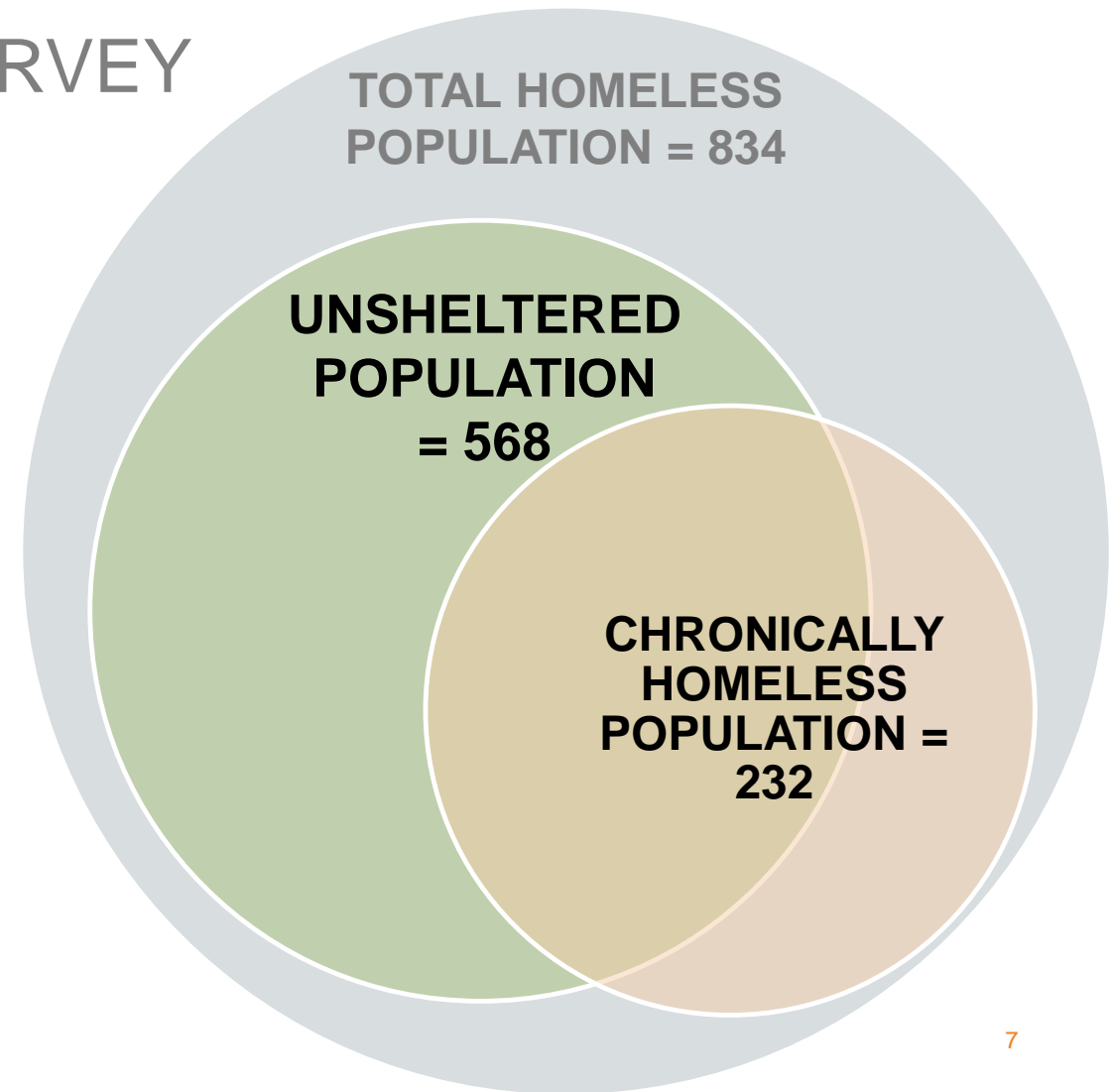
- Singles = 509 people
- Families = 59 people in 13 households

Chronically Homeless

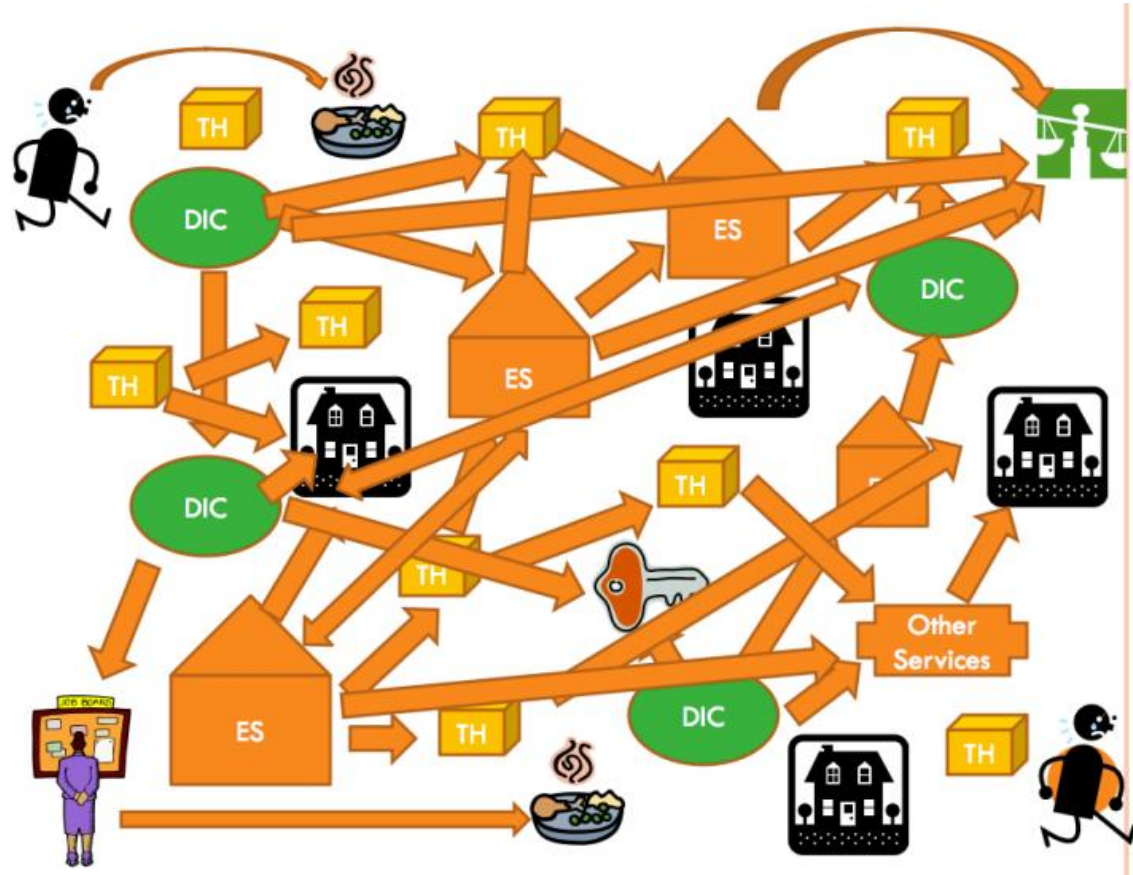
- Singles = 203 individuals
- Families = 29 people in 7 households

Latest Point-in-Time Count was in January 2017

- Results expected in June

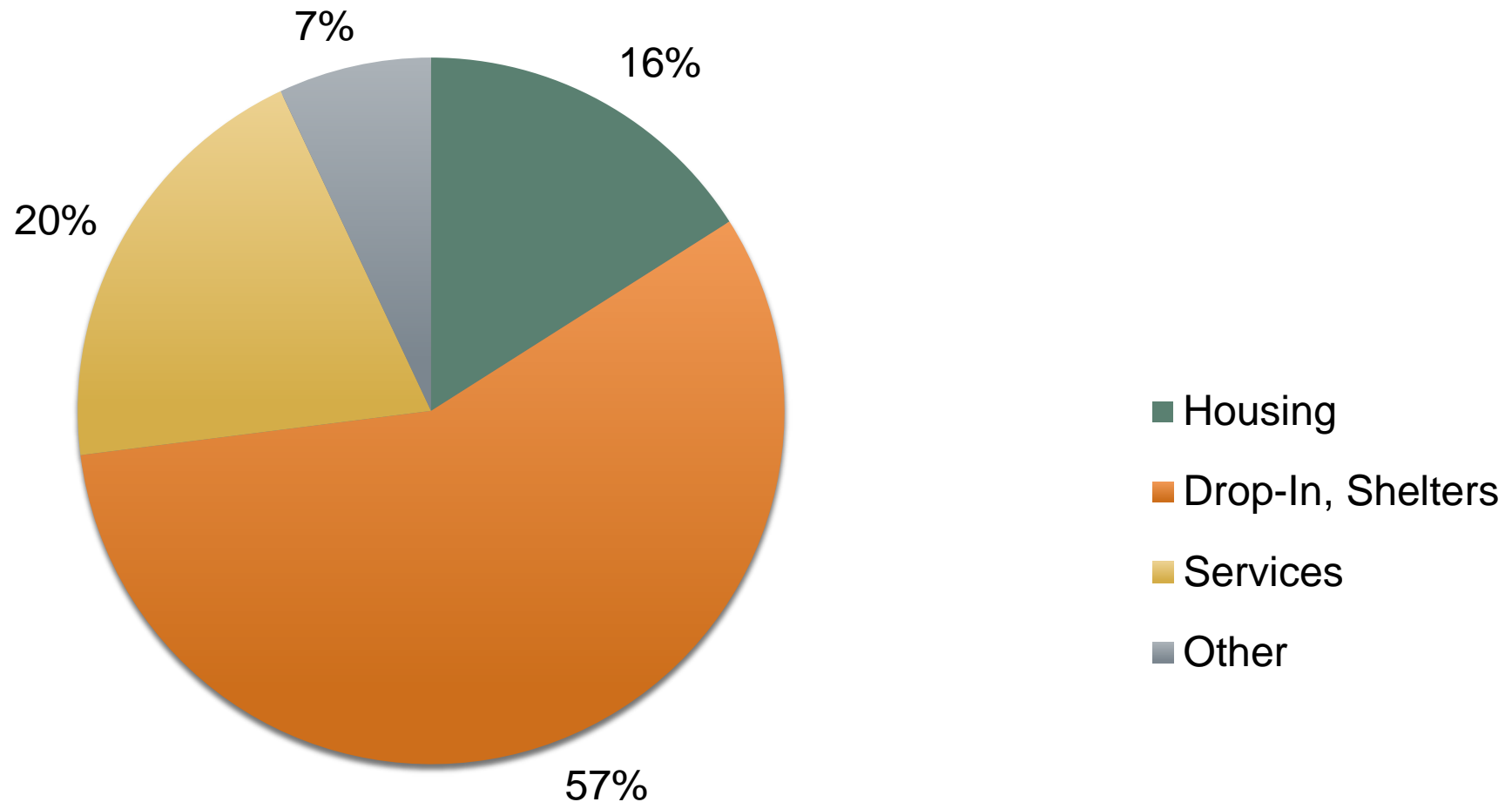


PRE-HUB UNCOORDINATED SERVICES



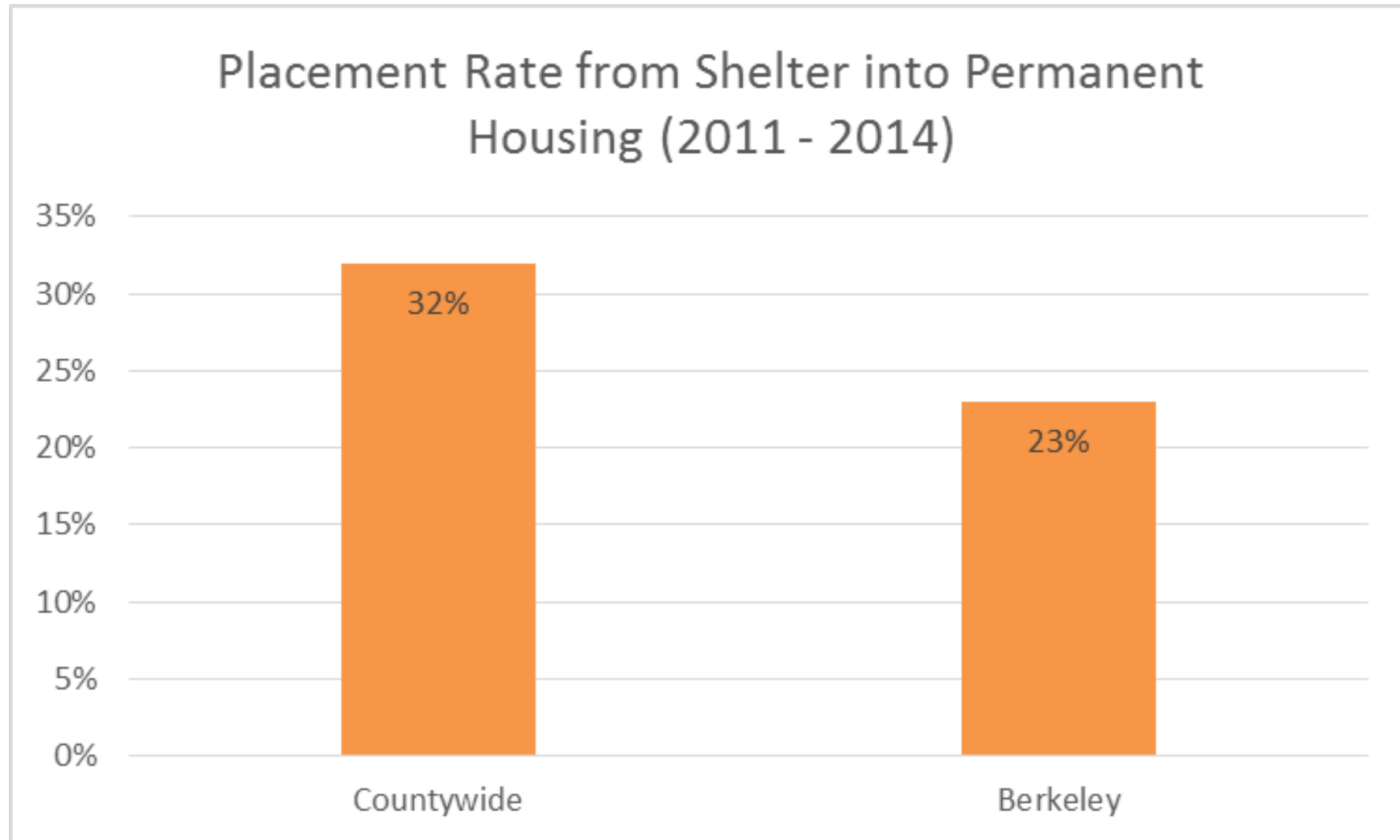
LOW INVESTMENT IN PERMANENT SOLUTIONS

2014/15 Homeless Spending



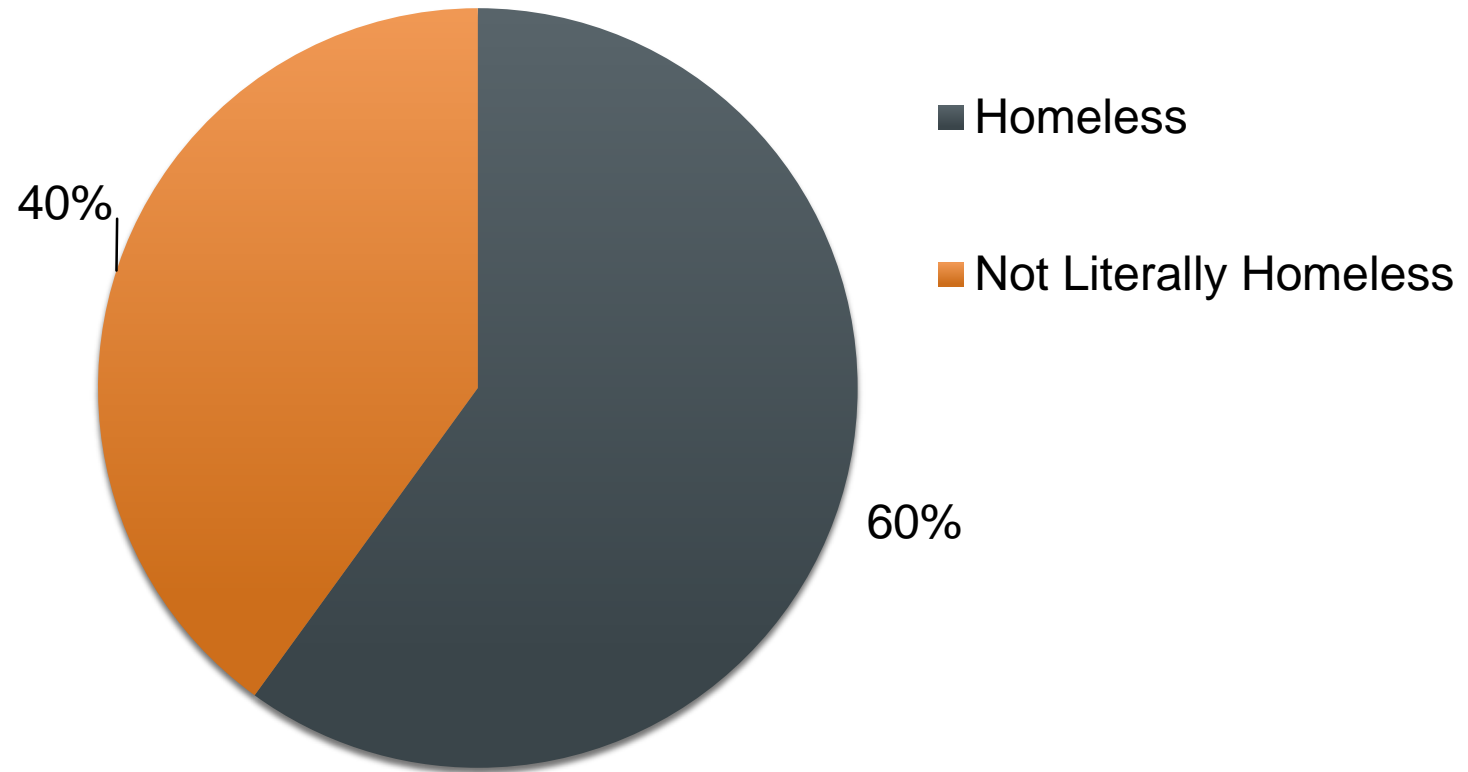
PRE-HUB

LOW INVESTMENT IN PERMANENT SOLUTIONS



PRE-HUB NOT ADDRESSING STREET HOMELESS

2015 Served in Shelters





HUD MANDATES COORDINATED ENTRY

The U.S. Department of Housing and Urban Development (HUD) requires that Continuums of Care (CoC) establish and operate a coordinated entry process—24 CFR 578

HUD MANDATE

HUD Continuum of Care (CoC) Awards to the City of Berkeley and Berkeley Community Agencies in FY 2016	
Program	Funding
Bonita House - Channing Way Apartments	\$35,323
BFHP - Russell Street Residence	297,138
SAHA - Peter Babcock House	39,462
RCD - Regent Street	80,867
BFHP - North County Women's Center & TH	390,535
WDDC – Bridget Transitional House	70,289
Fred Finch Youth Center	633,869
COB Shelter Plus Care Programs	\$3,265,703
Total	\$4,813,186

WHY A HOMELESS SYSTEM REDESIGN WAS NEEDED?



SYSTEM REDESIGN PROCESS – SUMMER 2014

PARTICIPATION

- Homeless Focus Groups
- Five Stakeholder Meetings
 - Drop-in center, shelter and transitional housing providers
 - Homeless Commission
 - Businesses

CONSENSUS on DESIGN

- Fewer entry points and streamlined access
- More robust outreach
- No wait list for shelter
- Case management services attach to a person, not a location



BERKELEY'S CURRENT HOMELESS SYSTEM



NEW SYSTEM CHANGES PRIORITIZATION

From this . . .

- ✓ First come, first serve
- ✓ Random line hopping
- ✓ Rarely for those from the streets

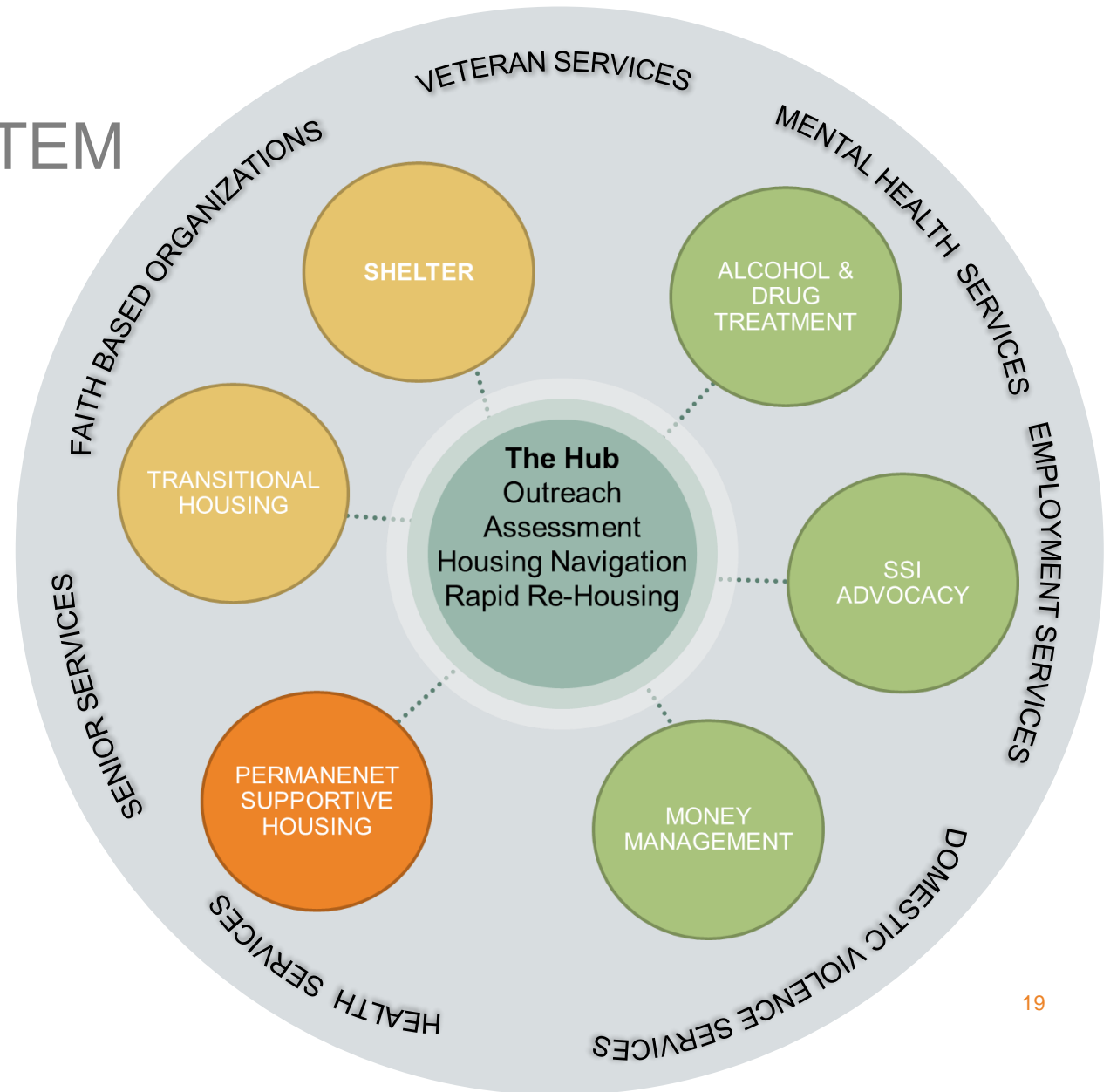
To this.

- ✓ Start with people with longest lengths of homelessness and multiple barriers
 - Chronically Homeless
 - Multiple Disabilities
 - In Berkeley

BENEFITS OF PRIORITIZATION

- Focus on people living in parks, doorways, encampments
- Focus on people with a connection to Berkeley
- Best practice in other communities
- Not enough funding to serve all need levels at this time

BERKELEY'S HOMELESS SYSTEM



EMPHASIS ON HOUSING: COB 2016 FUNDING

EMERGENCY SERVICES & BASIC NEEDS

Types of Services



EMERGENCY
SHELTERS



DROP IN
CENTERS



SHOWERS



MEALS

Level of Funding

\$1,185,523

Over the last two years, the City of Berkeley has shifted from concentrating investment in emergency services that address basic needs to services that help people access and keep housing.

Icons made by Freepik from www.flaticon.com

SERVICES TO ACCESS & KEEP HOUSING

Types of Services



OUTREACH &
ASSESSMENT



TRANSITIONAL
HOUSING



HOUSING CASE
MANAGEMENT



LANDLORD
RECRUITMENT



RAPID RE-HOUSING
HOUSING

Level of Funding

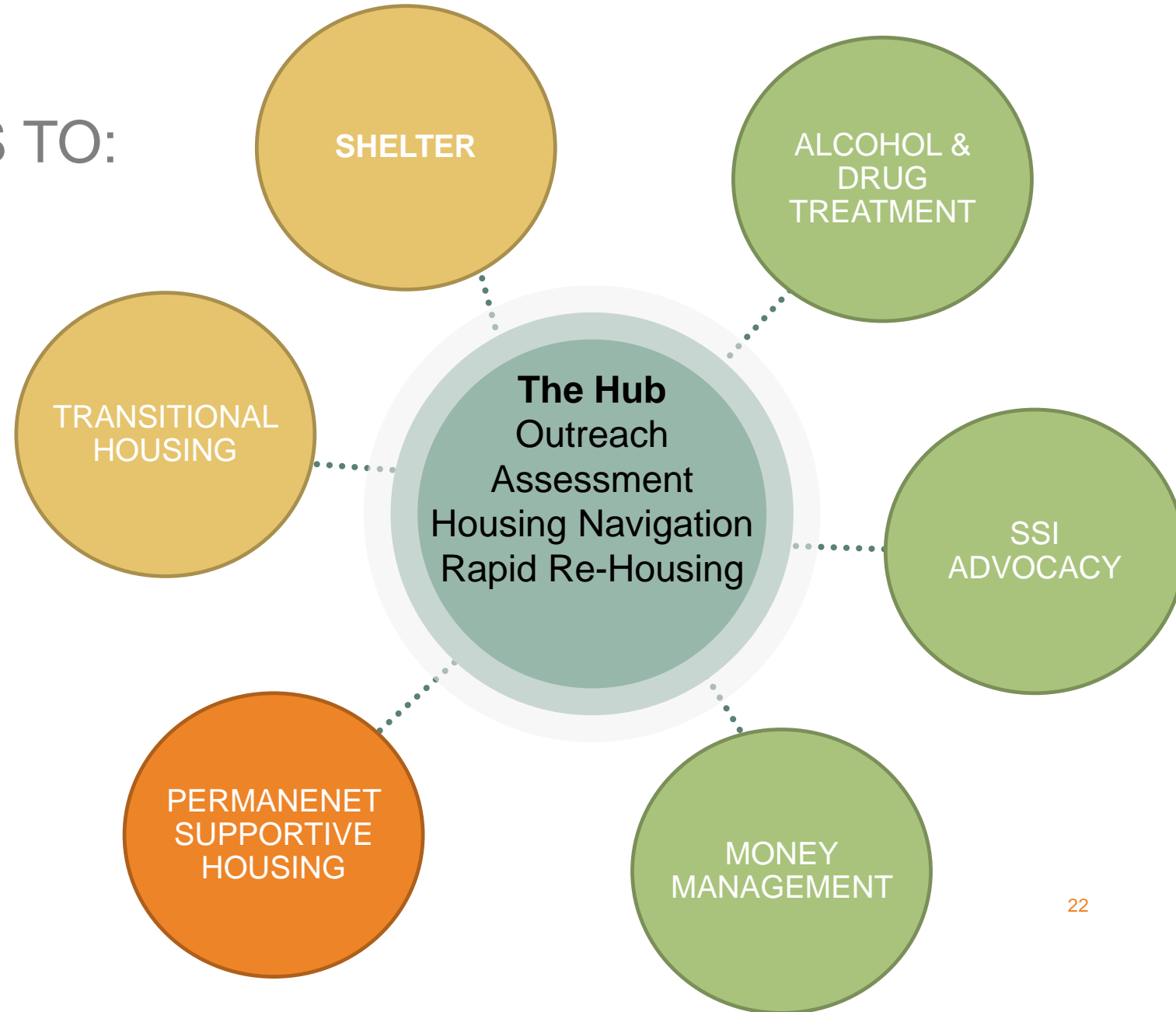
\$2,491,055



UPDATE ON FIRST YEAR HUB OPERATIONS



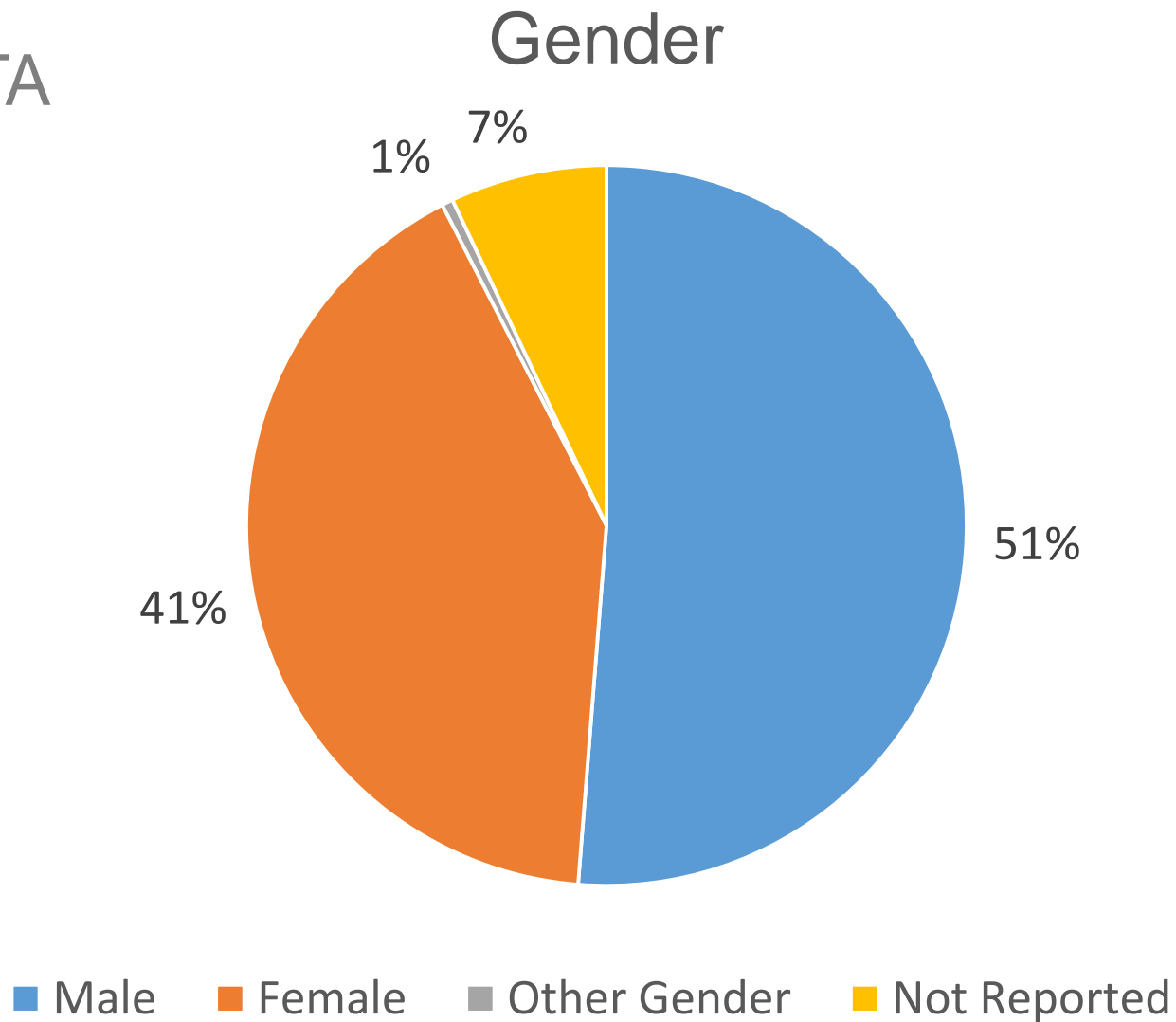
HUB PROVIDES ACCESS TO:



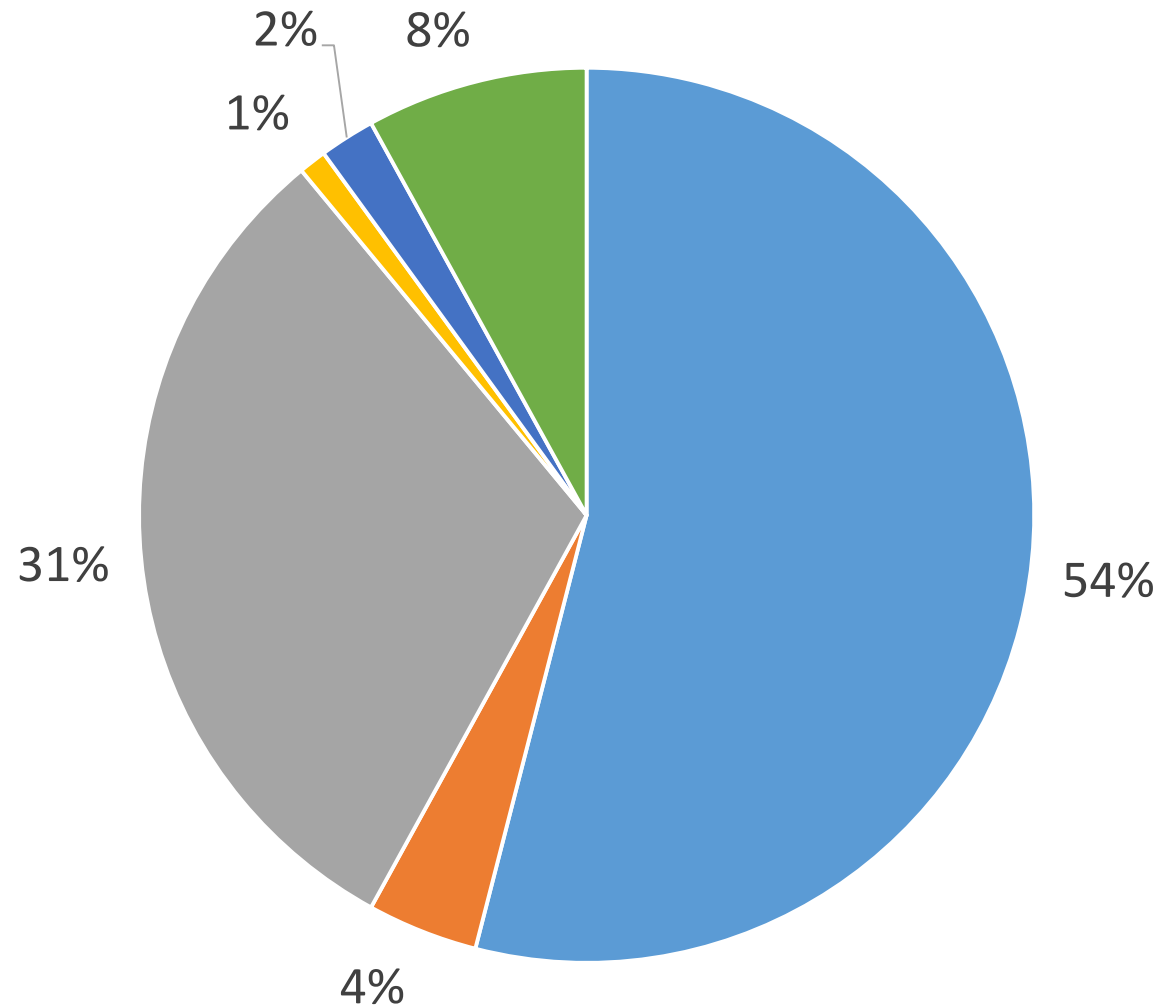
SAM'S STORY



HUB 2016 DATA



HUB 2016 DATA



Race

- Black/African-American
- American Indian/Alaskan Native
- White
- Native Hawaiian/Pacific Islander
- Asian
- Not Reported

BERKELEY COORDINATED ENTRY SYSTEM DATA SUMMARY

(January – December 2016)



CONTACTS **7,130**

CLIENTS SCREENED **1,676**

CHRONICALLY HOMELESS **926**

HIGH NEEDS **363** TOTAL / **266** BERKELEY

48 Placed in
Housing

393 Placed
in Shelter

136
Referrals to
Home
Stretch

119
Received
Drug/Alcohol
Treatment

45 Received
Benefits
Advocacy

HUB ACTIVITIES GOING WELL



Focus on street outreach

- Adjusted staffing to do assessment and services on the streets, in encampments
- Prioritize outreach to clients with law enforcement and health issues
- Monthly outreach coordination meetings
- Expand with new HOTT



Collaboration

- Convened monthly learning collaborative in the fall
- Monthly shelter provider meetings (BOSS, BFHP, YEAH)
- Referring agency 1x1 meeting (BOSS, WDDC, BDIC, YEAH, Fred Finch)



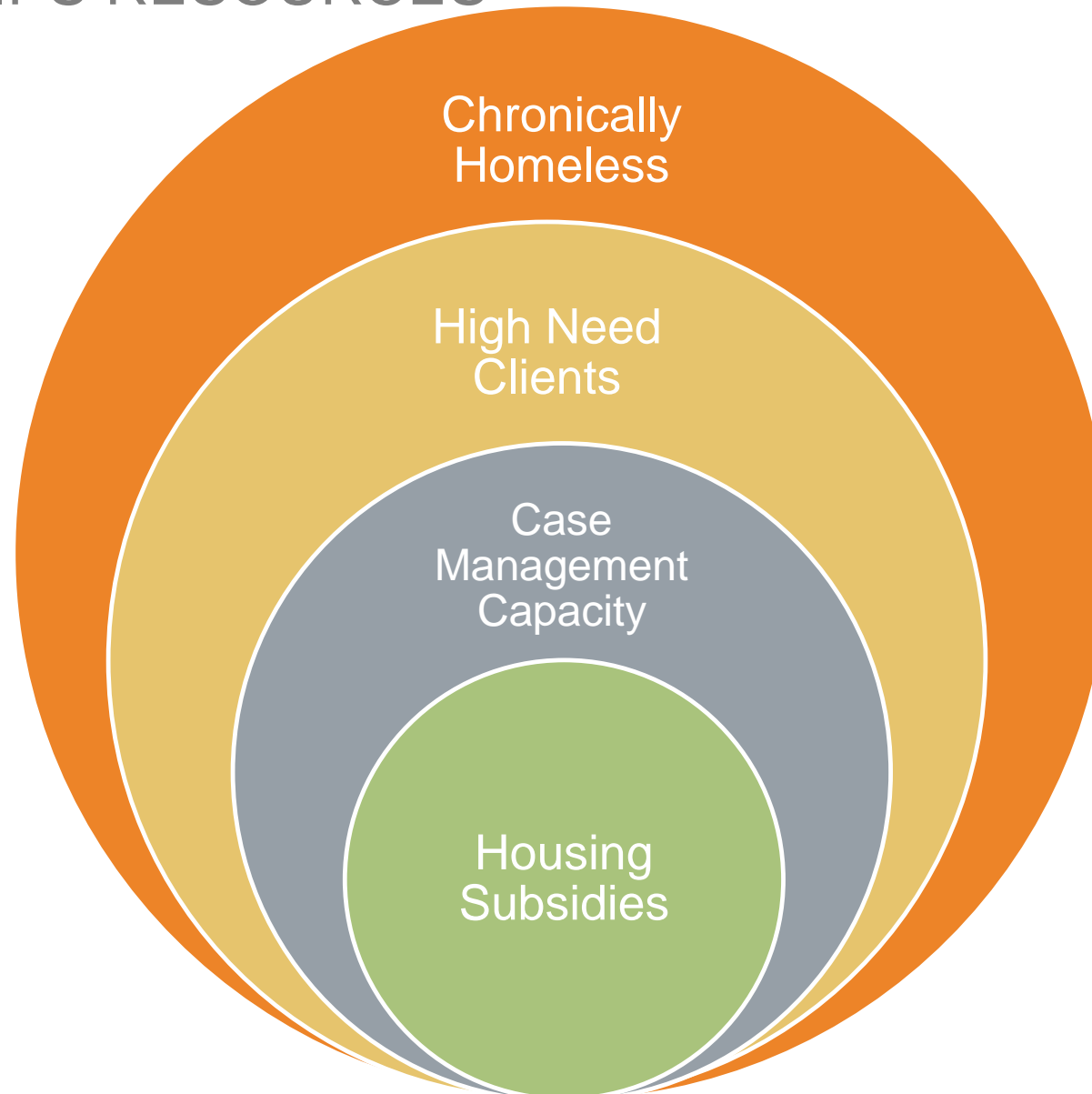
Refining the system based on lessons learned

- Adjusted prioritization tool for transitional age youth
- Increased weekend and evening hours

SYSTEM CHALLENGES

- ❑ Expensive Housing Market – only 9% housed in Berkeley
- ❑ Adapting to serving higher need population
- ❑ Insufficient funding for housing subsidies
- ❑ Transitional housing resources are insufficient
- ❑ Many homeless individuals with more moderate needs have a harder time accessing services

NEED OUTSTRIPS RESOURCES



- Need to Increase:
- Case Management Capacity
 - Housing Subsidies
- to meet the need²⁹

SYSTEM SNAPSHOT

From 2015 to 2016

❑ Serving more literally homeless



33% increase

❑ Effective prioritization



30% increase in individuals
with 2+ disabilities in our
shelters

SYSTEMS CHANGE TAKES TIME

Typical:

- YEAR 1 = Planning
- YEAR 2 = Start Up Year
- YEAR 3 = Establish / Refine
- YEAR 4 = Version 2.0

Actual:

- Los Angeles – 4 years
- Las Vegas – 4 years
- Fairfield County (CT) – 3 years



OPPORTUNITIES TO FURTHER IMPROVE THE SYSTEM

OPPORTUNITIES

- ❑ Apply for county funding for Coordinated Entry
- ❑ Enhance partnerships with Berkeley homeless service providers
- ❑ Partnership with Oakland, Albany and Emeryville
- ❑ Improve existing case management capacity and skills
- ❑ Explore use of Navigation Centers
- ❑ Explore Master Leasing Opportunities
- ❑ Funding for 30 Additional units of Permanent Supportive Housing at Berkeley Way

HOMELESS SYSTEM IN BERKELEY

