### Warming centers in Berkeley?

- Storm shelter opens when rain is forecasted or temperatures drop to 30 degrees located at 2345 Channing Way, open at night only, 65 max bed capacity.
- 12/3 25 people
- 12/9 20
- 12/10 43
- 12/18 57
- 12/20 67
- Some drop in centers offer space to shelter inside out of the elements dates and times vary (see list of drop in centers below)

# How many City staff work on homeless outreach?

- 1 FTE = Eve Ahmed (M-F, 730am-4pm)
- Mobile Crises Team (MCT) = mental health crisis intervention program; not homeless outreach workers. They assist staff (Eve, PD, Fire) with homeless individuals who are experiencing mental health crisis. There are a total of 3 FTE's. They work 7 days per week, 11:30am-10pm (including holidays, 365 days per year). Additional full time position recently addede. Staff are in the hiring process for that person, to bring MCT staffing totals to 4 FTE's.
- Aging Services does some targeted outreach to homeless seniors but the bulk of their outreach efforts are done at the senior centers, not on the streets.
- Berkeley Food and Housing Project new HCRC or The Hub **8 hours per week of outreach services** (Mon and Wed, 4 hours/day); projected opening date is Jan 5, 2016 1901 Fairview.
- Youth Emergency Assistance Hostel (YEAH) 8 hours per week of outreach services to transitional aged youth, 4 hours/day
- **BOSS** has a k\$100 contract for outreach services. No information available on their activities.

### How many officers are currently trained in Crisis Intervention (CIT)?

The following have received the 38 hour training course. We will continue sending officers to this
course, as resources allow. Classes are given regionally; space is available for a few officers at each
session. The below people have taken the class:

32 Officers (about 25% of all officers)
7 Sergeants (about 23% of all sergeants)
2 Lieutenants (about 22% of all lieutenants)
8 Dispatchers (about 36% of all dispatchers)

## When will entire department be fully trained in crisis intervention program?

• The entire Department will receive an eight hour CIT training class, with the first group training on 12/28, and an additional seven classes being conducted through May 21<sup>st</sup>.

### How many CIT officers are on patrol during any one shift?

• The number of officers on a given shift varies, but generally at least two on each patrol team. Mobile Crisis team works with us on a near daily basis, for a portion of each day.

Berkeley Food and Housing Project – (also known as HCRC or The Hub)
 1901 Fairview St; opens Jan 5, 2016 Monday-Friday 9am-5pm; 12-1pm
 The new centralized intake/triage, case management, information and referral, general assistance and food stamp clinics. Will also send staff to other agencies so clients do not have to travel necessarily. Not a drop in center.

# **Shelters/Transitional Housing**

Berkeley Food and Housing Project - Women's Resource Center

2140 Dwight Way, 649.4965 ext. 313

Sunday-Tuesday and Thursday 10-4 p.m. Wednesday 12-4 p.m.

Respite, Information and Referral. Bathroom. Lunch provided.

BOSS Multi-Agency Service Center (MASC)

1931 Center Street, 843.3700

Monday-Friday 8am-12noon

Respite, Showers, Laundry. No warming center but you can sit inside.

## **Drop-In Centers**

Berkeley Drop In Center

3234 Adeline Street, 653.3808

Monday-Thursday 9am-4pm; Friday 9am-2pm

Respite, counseling and group sessions. Free phone service, a mailing address and message services. Access to mental health and medical professionals. Packaged meals provided. Bathroom, small storage lockers.

• United for Health - Suitcase Clinic

2300 Bancroft - St Marks Church, 643.6786; Monday 6-9 p.m. for transitional aged youth; Tuesday 7-9pm for everyone else. Hygiene related services: eyeglass fittings, feet washing, haircuts, acupuncture, mental health and medical professionals, bathroom.

Women's Daytime Drop In Center

2218 Acton Street 548.6933 Monday-Friday 8-4 p.m. (closed 1<sup>st</sup> Friday of the Month) Respite, Case Management, Info, Referral. Bathroom. Breakfast and lunch in exchange for chore.

• Options Recovery Services – Open weekdays at the Vets Center; Alcohol and drug recovery. Meals and lodging provided for those enrolled in the program. Not a harm reduction model.

## **Emergency Shelters**

Berkeley Food and Housing Project - Men's Overnight Shelter

1931 Center Street, Veteran's Building 866-960-2132 36 beds (30 day and 6 months stays) Dinner provided.

Berkeley Food and Housing Project - Women's Overnight Shelter

2140 Dwight Way, 866-960-2132 32 beds (30 day and 4 month stays) Dinner provided.

 BOSS - Harrison Singles Shelter 711 Harrison Street/4<sup>th</sup> Street 866-960-2132 50 beds. Dinner provided.

- BOSS Harrison Family Shelter 711 Harrison/4<sup>th</sup> Street 866-960-2132
- Dorothy Day House Emergency Storm Shelter (November-April)
   Dana Street between Durant & Channing 2345 Channing Way First Congregational Church. Open on nights when rain is forecasted or when temperature is especially cold.
- Youth Emergency Assistance Hostel (YEAH!) Mid November April 1744 University Avenue, Lutheran Church of the Cross, 704-9867 Hot meals, showers, pets allowed.

### **Meal Programs**

#### **BREAKFAST**

- **Dorothy Day Breakfast** 2138 Cedar Street Christ Church Monday-Saturday. 7 a.m.
- \*Night on the Streets Catholic Worker People's Park, Haste above Telegraph Sunday. 7:30 a.m.
- Women's Daytime Drop In Center 2218 Acton Street 548.6933 Monday-Friday. 9 a.m. Free with chore for women and children.

#### MID-DAY

- Berkeley Food and Housing Project Women's Resource Center 2140 Dwight Way. 649.4965 Sunday-Thursday. Noon. Women and children
- McGee Avenue Baptist Church 1640 Stuart at McGee 843.1774 Monday, Wednesday, Friday. Noon
- \*St. Paul AME Church 2024 Ashby at Adeline 848.2050 Tuesday. 11:30 a.m.
- South Berkeley Community Church 1802 Fairview at Ellis 652.1040 Thursday. Noon
- Women's Daytime Drop In Center 2218 Acton Street 548.6933 Monday-Friday. Noon Free with chore for women and children.
- \*Church by the Side of the Road 2108 Russell at Lorina Second Sunday of the month. 1 p.m.

### **LATE AFTERNOON - WEEKDAYS**

 Berkeley Food and Housing Project – Quarter Meal 1744 University Ave Mon, Tues, Thurs, Fri 330-415pm

#### **LATE AFTERNOON - WEEKENDS**

- \*Newman Hall 2700 Dwight Way at College 848.7812 First Sat. of the month. 4 p.m.
- \*First Presbyterian Church 2407 Dana at Haste 848.6242 Second and last Saturday of the month 5 p.m.
- \*St. Mark's Episcopal Church 2300 Bancroft Way at Ellsworth 848.5107 Third Saturday of the month. 5 p.m.
- \*St Mary Magdalen Church 2005 Berryman at Henry 526.4811 First and Fourth Sunday of the month. 3 p.m.
- \*All Souls Episcopal Parish 2220 Cedar at Spruce 848.1755 Second Sunday of the month. 4 p.m.
- \*Congregation Beth El 1301 Oxford at Rose 848.3988 Third Sun. of the month. 5 p.m.
- \*Night on the Streets Catholic Worker People's Park, Haste above Telegraph Fifth Sunday of the month. 4 p.m.

\*Not City Funded.

#### **Bathrooms**

Center Street Garage Bathroom

Monday-Friday, 5:15 a.m.- Midnight Saturday 7:00 a.m. - Midnight Sunday Noon – Midnight

Telegraph/Channing Garage Bathroom

Monday-Thursday 7 a.m. – 1 a.m. Friday-Saturday 7 a.m. – 2 a.m.

Sunday 8 a.m. – 10 p.m.

Civic Center - 2180 Milvia

Monday-Friday 7:30 a.m. - Midnight. Saturday-Sunday 8 a.m. - Midnight

- People's Park Bathroom 2556 Haste Street Monday-Sunday 6 a.m. 10 p.m.
- **City of Berkeley Park Restrooms** Restroom hours vary by season. Bathrooms are usually open during daylight hours. Adventure Playground

Aquatic Park Berkeley Rose Garden Cedar-Rose Park Codornices Park Cragmont Rock Park Glendale-La Loma Park Grove Park Horseshoe Park John Hinkel Park King School Park Live Oak Park Marina Mall San Pablo Park Shorebird Park Strawberry Creek Park Virginia-McGee Totland West Campus Swim Center Willard Park Willard Pool

#### **Showers**

City of Berkeley Shower Program

Derby and Telegraph - Willard Pool Mon-Fri 8 p.m. - 9 p.m. Sat- Sun 9 a.m. - 10 a.m.

BOSS Multi-Agency Service Center (MASC) 1931 Center Street, 843.3700
 Mon-Fri 8am-12pm

## **Permanent Housing Supportive Services**

- Berkeley Food and Housing Project 1741 Russell Street-Russell St. Residence
   A permanent supportive housing project that provides 24-hour-a-day services to 14 severely mentally disabled homeless individuals.
- **Bonita House** 2937 Martin Luther King 1910-12 Hearst Street Provides 24-hour-a-day housing, counseling, life skills and training, social and recreational services to 19 formerly homeless adults with a dual diagnosis.
- Lifelong Medical Care

Provides home based case management services to frequent users of the hospital emergency department. Also, provides on-site case management services including psychosocial support, medical care, psychiatric services, benefits advocacy and assistance with resource management at 1330 University Avenue – Erna P. Harris and 1040 University Avenue – UA Homes.

Toolworks 849.4421 1330 University Avenue – Erna P. Harris
 1040 University Avenue – UA Homes 2942 Martin Luther King Way

 Provides on-site case management services with a focus on vocational counseling to previously homeless residents.

### **Transitional Housing Programs**

- Fred Finch Turning Point 601.8961 2418 8<sup>th</sup> Street and 3404 King Street
  18 beds for transition aged youth. Supportive services include mental health counseling, vocational
  training, educational support and advocacy, housing search, and independent living skills are
  brought together on site through a team approach to support each resident to achieve his or her
  individual goals.
- Women's Daytime Drop-In Center Bridget House 548.6933
  Provides transitional housing and case management services to women and families. Four units for women and their children.

## Alcohol and other Drug Programs (AOD)

- **Lifelong Acupuncture Clinic** 2001 Dwight Way, 204.4666 Berkeley Primary Care Clinic Monday-Friday mornings Provides acupuncture services.
- New Bridge Foundation 1820 Scenic Avenue, 526.6200
   Provides residential alcohol and other drug treatment facility.
- **Options Recovery Services** 1931 Center Street, 666.9552 Monday-Friday 8-6:30 p.m. Provides daytime treatment program as well as a mental health clinic for clients who have co-occurring disorders.

## **Employment Services**

Rubicon 1918 Bonita Avenue, 549-8820
 Monday-Friday 9 a.m. – 5 p.m. Closed for lunch between 12:00 p.m. and 1:00 p.m.
 Provides job readiness and life skills workshops, vocational assessment, planning and counseling, job placement services and job retention and career advancement series.

### SSI Advocacy

Homeless Action Center 2500 MLK Jr. Way, 540.0878
 Provides SSI advocacy from initial application through the many levels of appeal including representation in federal district court.

# Homeless Care Services Prepared: December 2015

**City of Berkeley Shelter Plus Care Program** The Berkeley Shelter Plus Care Program is a housing subsidy program for people who are chronically homeless and disabled in Berkeley. The Program is funded by the U.S. Department of Housing and Urban Development and operated by the Berkeley Health, Housing and Community Services Department in collaboration with several community agencies. Participants pay approximately 30% of their income towards rent, and receive ongoing supportive services.

Who is eligible? Applicants must meet all of the following criteria:

- Chronically Homeless according to HUD based on one of the following definitions:
  - o Continuously homeless on the streets or in shelters for last 12 consecutive months;
  - Currently on the streets or in a shelter for less than 12 months, with at least 4 separate episodes of being homeless and on the streets/in shelters during the past 3 years; OR

- Currently in an institution (such as a detox facility, hospital, or jail) for less than 90 days and prior to that resided on the streets or in a shelter for 12 consecutive months or 4 separate episodes during past 3 years.
- Residing in transitional housing and prior to that met the above criteria for being chronically homeless. (Persons in transitional housing do not meet HUD criteria, but may qualify for City of Berkeley program.)
- Disabled due to a severe mental illness, or drug/alcohol dependence, or a physical disability or chronic medical condition. Priority will be given to those with a high need for services due to a lifethreatening condition or who frequently use emergency services or have multiple hospitalizations or contacts with law enforcement officials.

How does someone apply? All referrals will be processed thru the HCRC starting Jan 5, 2016.

For more information contact the City of Berkeley Health, Housing & Community Services Department at (510) 981-5400.